Frequently Asked Questions

What are the supported browsers for this application?
Internet Explorer, Firefox, Safari, Chrome.

Why do some layers disappear when I zoom in and out?
Some layers turn off at scales where they are less relevant than other layers. This is to ensure that the map is as readable as possible.

Can I filter results?
Yes. See the *RCA User Guide* for instructions.

Can I switch coordinate systems from UTM to Longitude/Latitude?
Yes. Update the "Coordinates on Mouse Pointer" in your User Settings and refresh your screen (F5). See the *RCA User Guide* for instructions.

If I create a PDF that is compatible for Adobe Reader 9, will others be able to read it?
Yes. Regardless of the version all users with Adobe Reader will be able to read PDFs created with Adobe Reader 9. The added feature of Adobe 9 is that the viewer will be able to hide and un-hide layers. By exporting the PDF to Adobe 7 or Adobe 8, this feature will not be available.

My mouse scroll button doesn't work, what should I do?
Down load the latest driver for your mouse.

How do I submit feedback?
Please use the RCA Contact form accessible via the CRD Atlas main page